



SocietyConnect

THETACORE SYSTEMS LLP

<https://thetacoresystems.com>

SocietyConnect

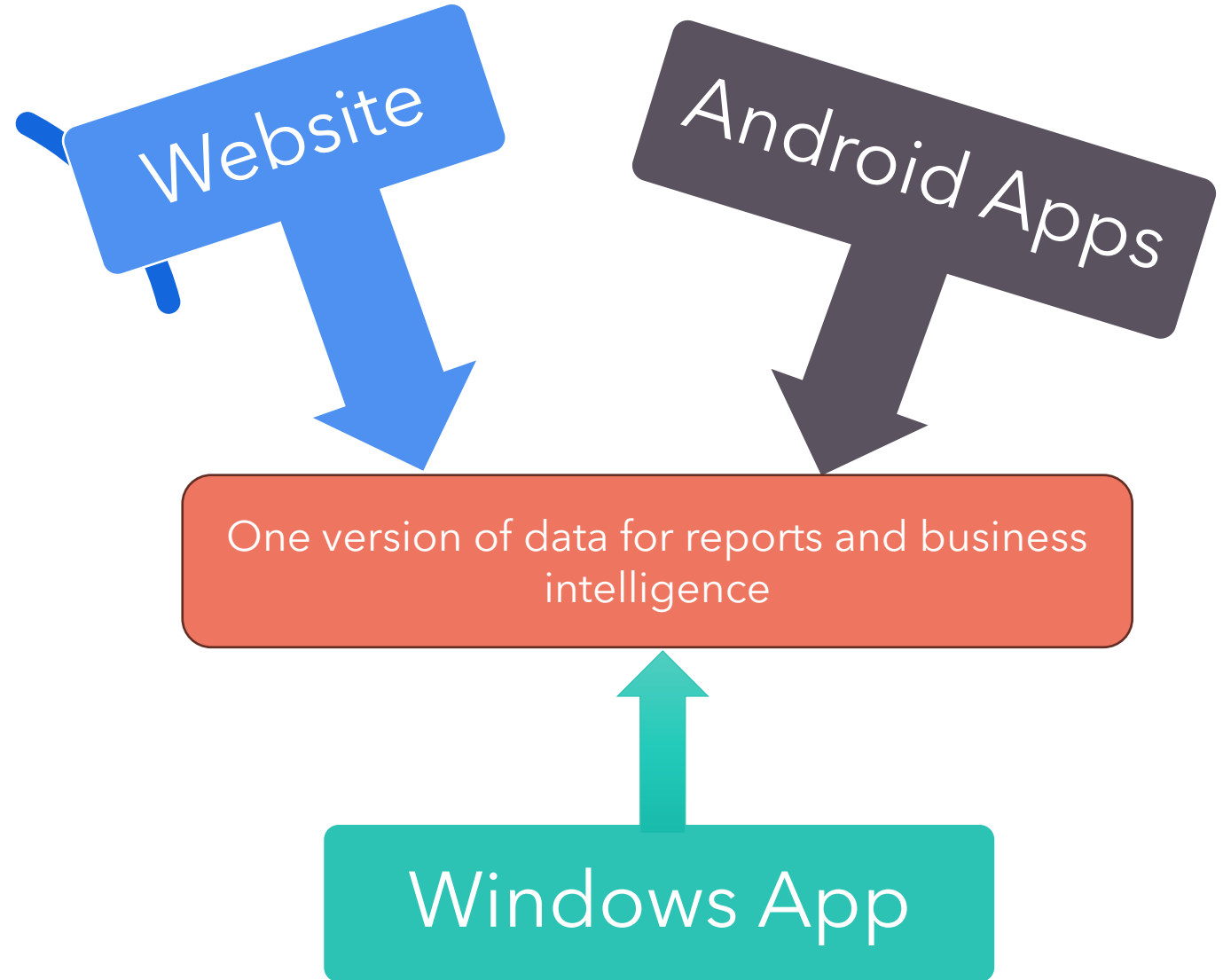
for

MC, Residents & support staff

Website including domain and
Hosting

Android Apps for Residents
and Security Gate

Windows Application for
Accounting and CAM letters



Why Choose Us?

Managing a housing community shouldn't be complicated. Our all-in-one SaaS platform helps housing societies run smoothly with transparent financials, role-based workflows, and full-featured resident services—all in one place.

Role-Based Access for Every Stakeholder

Separate UI for **Residents, Managers, Treasurer**, and **Committee Members**

Tailored dashboards and access permissions

Secure document handling and approvals

Full Financial Transparency

Graphs for **Income vs. Expenses**

Block-wise **Pending CAM Dues** visualization

Pie chart of **Expense Categories**

Trend Analysis of Expenses and Incomes

Access to all incomes, expenses and invoices



Resident-Centric Features

View account info, CAM payment guides, and mutation status

Book **Clubhouse, Halls & Amenities** online

File and track **complaints & suggestions**

Access SOPs, MOMs, and published committee reports

Stay updated with **events & announcements**



Robust Admin Capabilities

Upload documents, financial data, and graphs

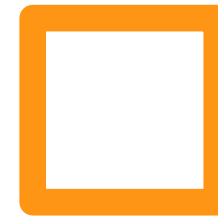
Manage service providers with photo & police verification

Approve bookings post-payment confirmation

Update construction status, contact info & more

Full mutation records and visitor logs

Complete audit trail of DML actions of users





Built-In Workflow for Expense Approvals

Step-by-step approval system for expenses

In-app communication & audit actions

Final report publishing for total accountability



Other important features

Configurable escalation matrix for complaints management and ability to escalate tickets by residents

PII Data of the owners secured by Encryption at the database level



Tickets/Complaints dashboard that shows resolution progress and flow

Centralized datastore used by all the applications keeping one version of data/truth




Screenshots from real application (Website)

Login Screen

Support Team


+91



Gallery

Building Your House

Contact Us



Login to website

Sign-In to access members only sections

Email

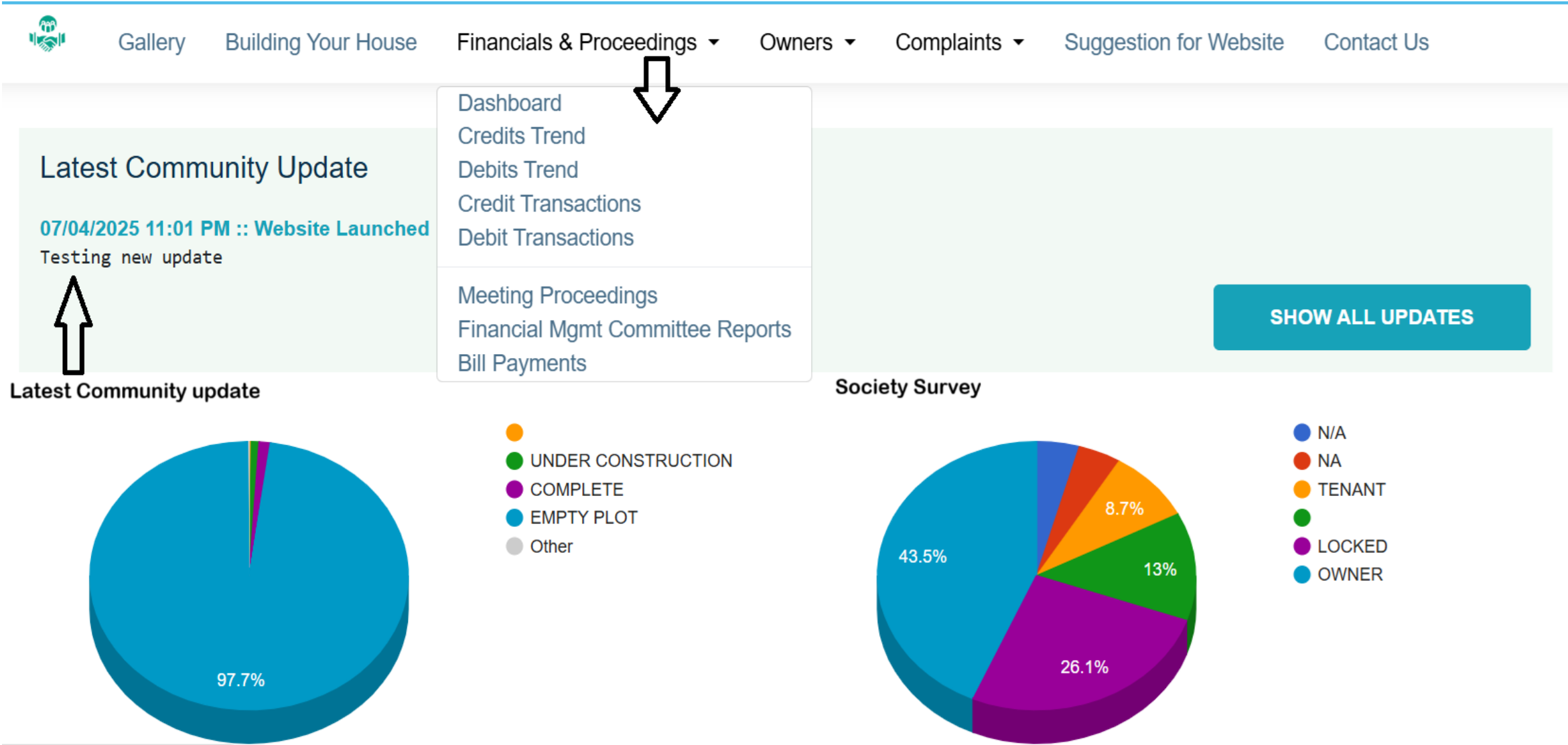
Password

SIGN IN

[Register \(Residents/Plot Owners only\)](#)

[Password Reset](#)

Resident – Financials & Proceedings



Resident – Owners menu

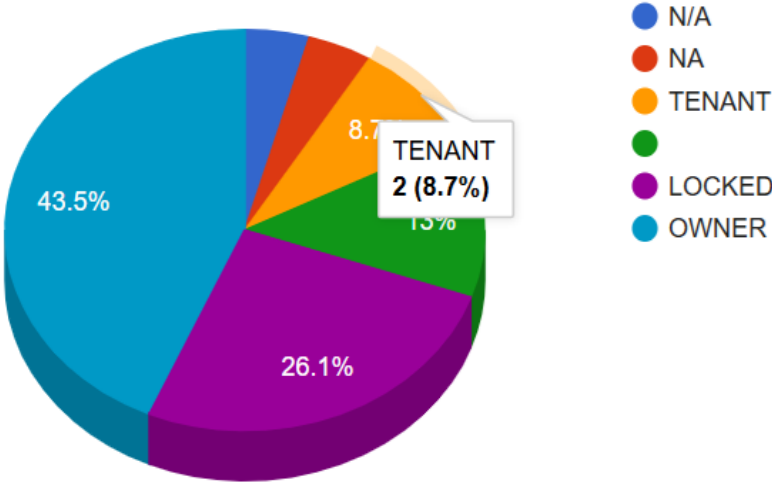
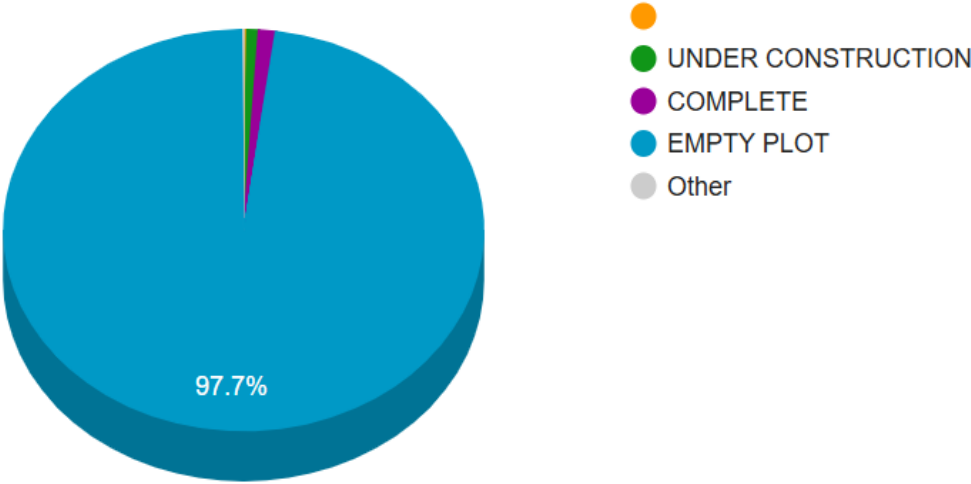


- My Account
- Function Booking
- Community Updates
- Community Events
- External Service Providers
- SOPs/Rules
- How to Pay CAM


Latest Community Update

07/04/2025 11:01 PM :: Website Launched
Testing new update

SHOW ALL UPDATES



Resident – Complaints/HelpDesk menu

 Gallery Building Your House Financials & Proceedings Owners Complaints Suggestion for Website Contact Us

Create Ticket
My Tickets

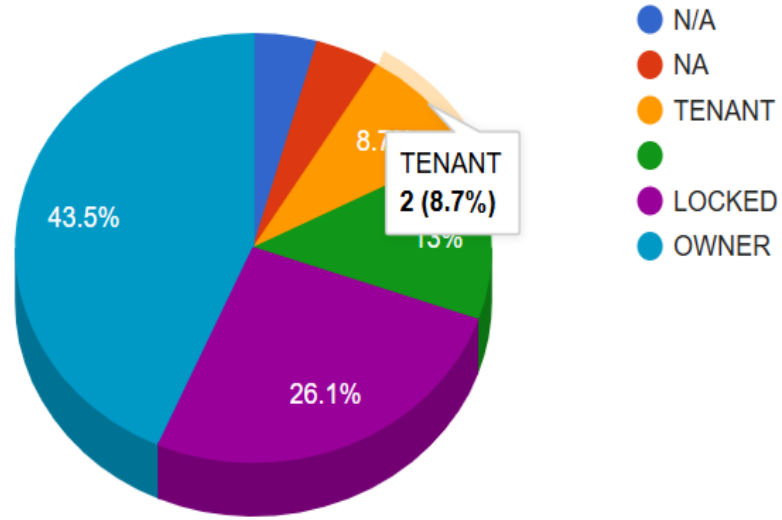
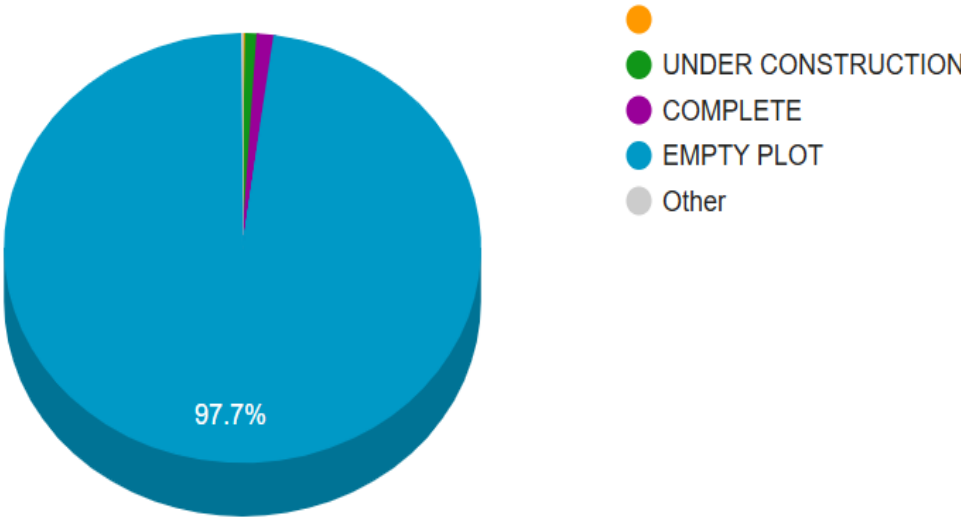
Tickets Dashboard

Latest Community Update

07/04/2025 11:01 PM :: Website Launched

Testing new update

SHOW ALL UPDATES



Resident – Create Complaint/Ticket

Report an issue on HelpDesk

Please fill out the details of the issue faced by you. Attach photo/screenshot, if possible.

Service Category

House Keeping

Problem title

House Keeping

Detailed Description

CREATE TICKET

Resident – My Complaints

Gallery Building Your House Financials & Proceedings ▾ Owners ▾ Complaints ▾ Suggestion for Website Contact Us

Ticket Status		No. of Days		REFRESH REPORT		7 tickets found	
All Status		All data					
Ticket No	Date	Title	Status	Attachments	Aging		
SEC0000021	27-Jul-2025	Guard missing	ASSIGNED	0	0	Comments	
SEV0000020	14-May-2025	Sev not working	WAITING-CUSTOMER	0	74	Comments	
WAT0000019	14-May-2025	Not coming fast enough	OPENED	0	74	Comments	
HOR0000018	12-May-2025	Test from ThetaApp	IN-PROGRESS	0	76	Comments	
WAT0000016	05-May-2025	No water supply	OPENED	0	83	Comments	
OTH0000009	01-May-2025	Other Problem related to wild animals	RESOLVED	0	87	Comments	
SEV0000010	01-May-2025	Not Working	IN-PROGRESS	0	87	Comments	

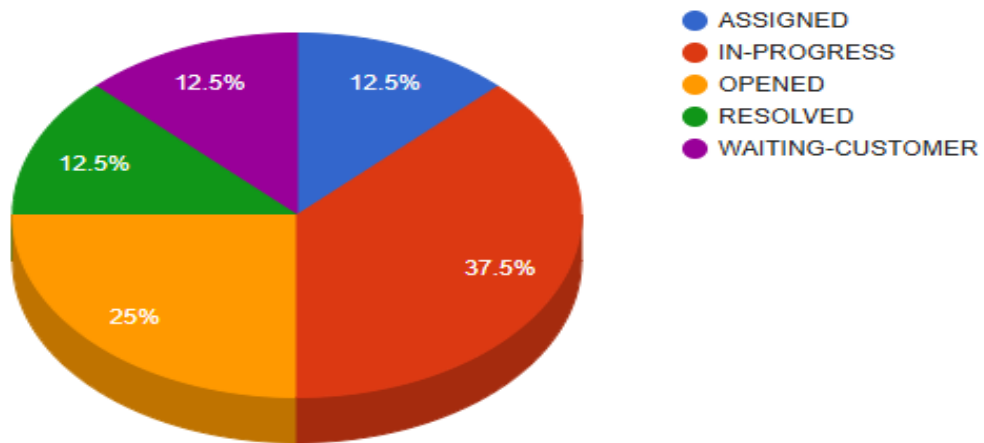
Tickets Dashboard for All

Total: 8, Resolved: 1, Open: 2, In-Progress: 3, days: 90

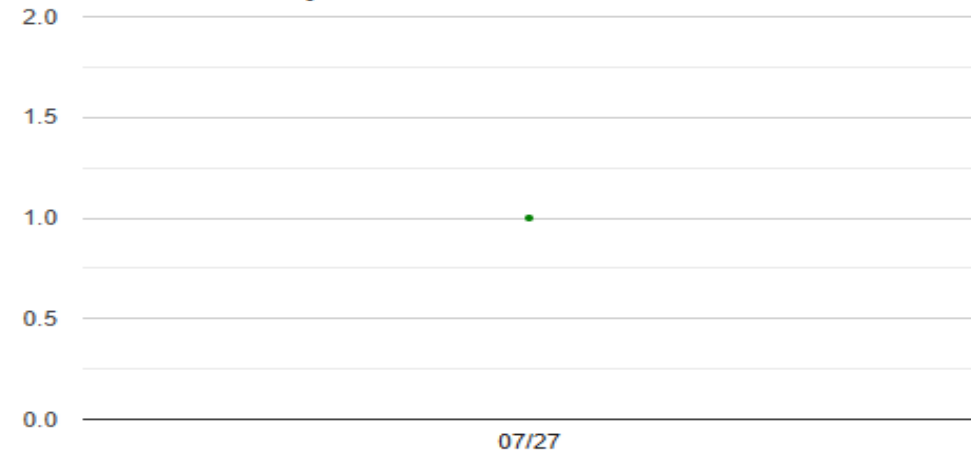
Number of Days

All data

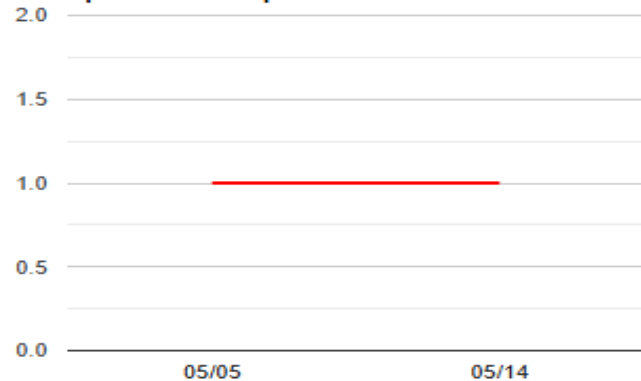
REFRESH



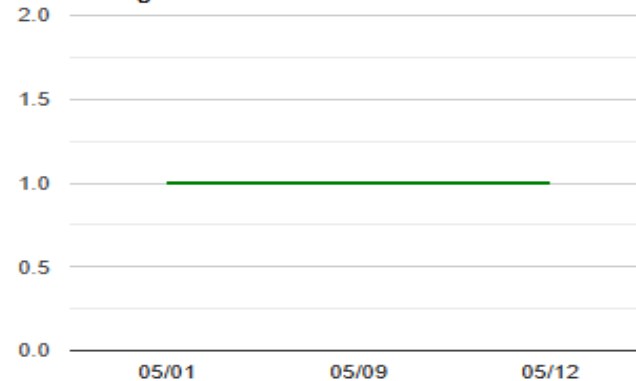
Resolution trend by date



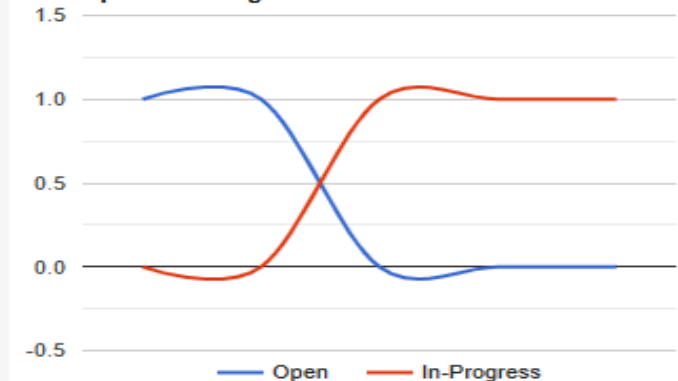
Opened and Re-Opened tickets



In-Progress tickets



Open vs In-Progress tickets



Backend Support Staff/MC Actions

BackOffice ▾

HelpDesk ▾

HelpDesk ▾

Administration ▾

Administration ▾ C

Action Items

Add Expense Header

Add Expense Entry

Upload Bank Statement

Upload Aging Report

Upload M.O.M File

Add Mutation Entry

Add External Provider

Headers List

Expenses List

Bookings List

Mutations List

External Providers List

Update Owners

Add/Remove Ticket Category

Add/Remove Helpdesk Contact

My Worklist

Other Worklist

Create Ticket for Customer

Tickets Dashboard

Update Owners

Add/Remove Ticket Category

Add/Remove Helpdesk Contact

Manage Roles

Manage Employees

Admin Report

Audit Trail Report

Menu/Actions to be taken by Back-end Support Staff

MC/Approver - review and approve expenses

Executives ▾

Review Expenses Expense Report

Add Community Update

Add Community Event

Mutations List

Expenses / Payments for review

4 rows found

Creation Date	Header Name	Invoice No.	Invoice Amount	Status	
16-Mar-2025	HOUSEKEEPING	HOUSEKEEPING-02	340000.00	TR-WAITING APPROVAL	REVIEW
16-Mar-2025	TESTINVOICEHEADER	TESTINVOICE99	19090.00	TR-WAITING APPROVAL	REVIEW
03-Feb-2025	JVVNL	TESTINVOICE1	819.99	TR-WAITING APPROVAL	REVIEW
03-Feb-2025	SECURITY	SECURITY-002	819.99	TR-HOLD	REVIEW

Details of the selected Expense Entry

Creation Date	16-Mar-2025	Expense Header	HOUSEKEEPING
Invoice No	HOUSEKEEPING-02	Invoice Amount	340000.00
Recipient	Anlesh	Created By	OFFICE-MANAGER
Description	test invoice for HouseKeeping, This is the test invoice only		
Action	Approve		ATTACHMENTS
Comments	Enter feedback		
SUBMIT			

Financial MC - review and approve expenses, upload monthly audit reports, check mutations list



Report Date

Report Description

Report File

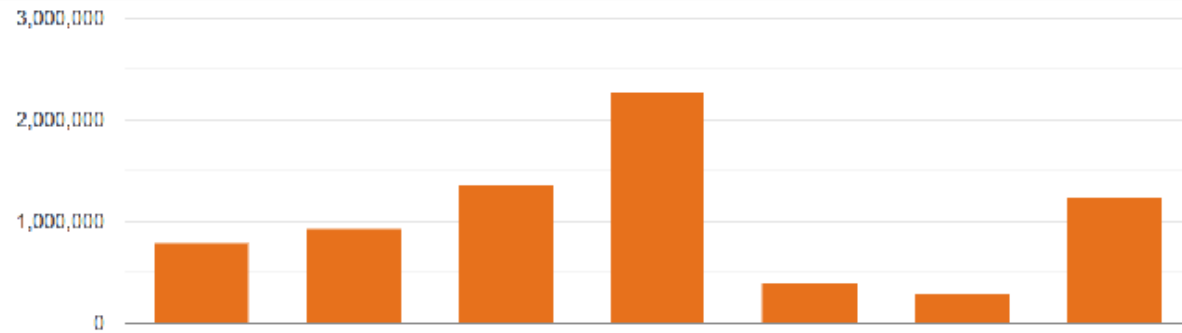
UPLOAD

Reports published by FMC

04-04-2025		ONE MORE TEST11
30-03-2025 00:00:00		TEST FMC REPORT
23/02/2025		MONTHLY SCRUTINY REPORT
26/01/2025		DETAILED REPORT (DEC 8-31, 2024)

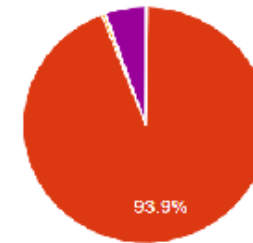
Other Financial Reports

Blockwise Pending CAM dues report as per last Quarter



Where are we spending CAM?

Expense Report by Expense Header

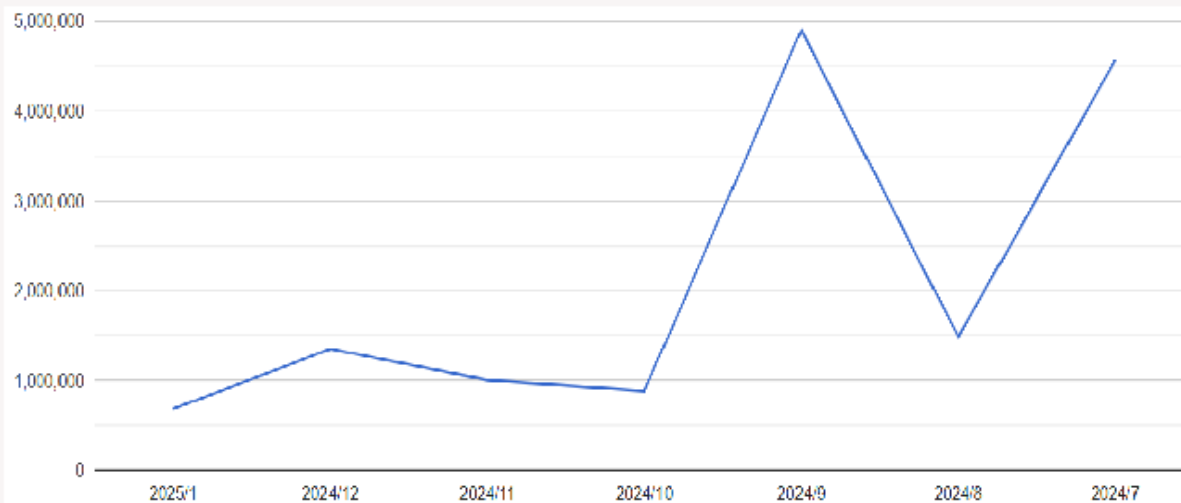


- HORTICULTURE
- HOUSEKEEPING
- JVNL
- SECURITY
- TESTINVOICEHEADER

Income Trends based on bank transactions

Last 8 Months

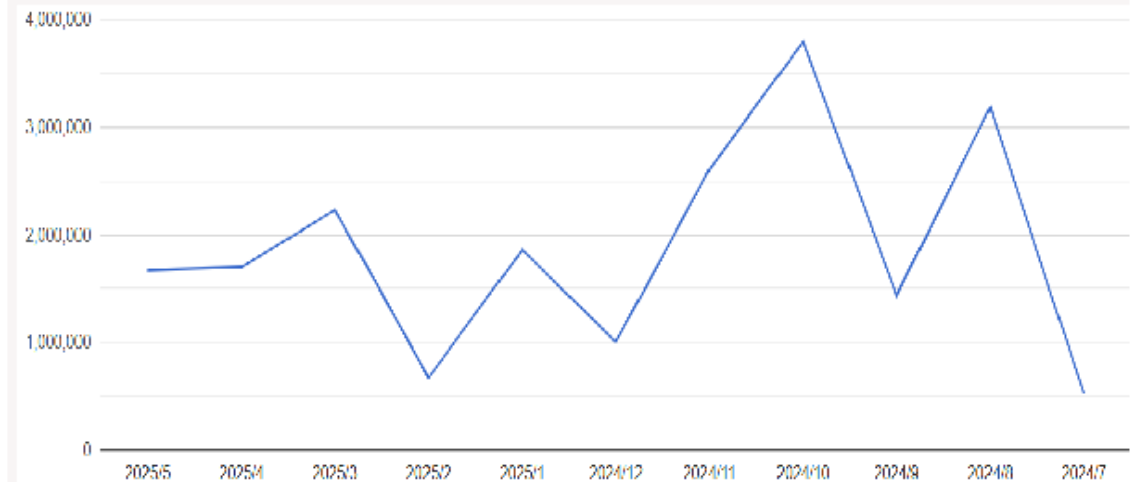
SHOW



Expense Trends based on bank transactions

Last 6 Months

SHOW





Thank you

💬 **Ready to Modernize Your Society?**

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📞 **Contact us:** 7665010791

✉️ **Email:** thetacoresystems@gmail.com

🌐 **Website:** <https://thetacoresystems.com>

📍 Based on real community success